



CITY OF PORTLAND

BUREAU OF EMERGENCY COMMUNICATIONS

**Tom Potter, Mayor
Randy Leonard, Commissioner**

Lisa Turley, Director

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Community Feedback Form

Dear Community Members:

BOEC is committed to providing professional, efficient and courteous customer service. For this reason, we ask you to complete this form regarding the quality of service you received when you called BOEC.

We make every effort to strengthen our performance by enhancing our training, equipment and organization.

Please select the most appropriate choice

This feedback is a: Question Comment Commendation Complaint/Concern

Best method of contacting you: Mail Email Phone Do Not Contact

Incident Information: If your inquiry is about a call you made to 9-1-1 or the non-emergency line (503-823-3333), please add the specific incident information.

- Date Incident Occurred: _____
- Time Incident Occurred: _____
- Incident Number if Known: _____
- Type of Response: Police Fire Medical Other
If you selected 'Other', please describe here: (Please use back if additional space needed.)

Please describe the situation/incident in as much detail as possible: (Please use back if additional space needed.)

Any other comments? Please add them here: (Please use back if additional space needed.)

Thank you for taking the time to complete this form. Your opinion is very valuable to us.