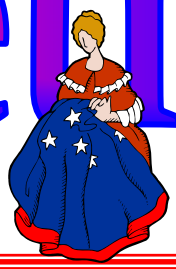
Tow Bulletin



July, 2011

Vol. 18, Issue 7

Marian Gaylord, Towing Coordinator, (503) 865-2489

*****Please Distribute This Information To <u>All</u> Contract Tow Employees*****

<u>This Month</u>…

Monday, July 4th
Independence Day Holiday
Gate Fee applies all day

Wednesday, July 20th
Towing Board of Review
Regular Meeting
1:30 p.m.
111 SW Columbia, 8th floor
Conference Room B

Thursday, July 28th
Tow Contract Workshop
1:30 p.m.
Revenue Bureau

Events in History…

The first adhesive postage stamp was offered for sale, July 1,1847

<u>Keeping Invoices Current</u> . . . Recent City Code changes require modificiation of the Code Hearings contact information on the back of the citizen's copy of the invoice. Tow Contractors who still have a large supply of the old invoices will have six months to use them up before being required to update. ***During the time that you are using up old invoices, you will need to apply a "sticker" to the back of the invoice with the correct information. . .***

Events in History. . .

Thomas Jefferson and John Adams died, July 4, 1826

<u>New Rates</u> . . . As of July 1 the base rates for contract tows:

Class A

Basic tow fee	$104.13
(includes first 30 min. on scene)	
Tow Desk fee	15.50
City Service fee	20.00
Evener to tower	+ 0.37
TOTAL	**$140.00**

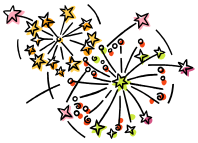
Class B

Basic tow fee	$149.62
(includes first 30 min on scene)	
Tow Desk fee	15.50
City service fee	20.00
Evener to tower	.88
TOTAL Class B tow fee	$186.00

(+ $23 per ¼ hour after 30 minutes on scene)

Class C

Basic tow fee	$238.59
(includes first 30 min. on scene)	
Tow Desk fee	15.50



City service fee	20.00
Evener to tower	.91
TOTAL Class C tow fee	$275.00

(+ $35 per ¼ hour after 30 minutes on scene)

All other rates remain unchanged…

Events in History. . .

Congress created the Medal of Honor, July 12, 1862

June Response Times . . . Out of 1,474 tows in June:

21 to 30 minutes – 45 tows (down from 58)

31 + minutes – 22 tows (down rom 29)

Failures to Respond: 5 (up from 3)

No late responses in –

Beaver Towing 46 requests
Northwestern 38 requests

Less than 5%:

21st Century D4	Northwestern
A & B D2	Retriever
A & B D7	Safeguard
A & B D8	Security
Beaver	Sergeants D3
Loop	Sergeant's D8

Speed's D8

5 to 9.9% :

21st Century D7	Crown
21st Century D5	Handy Andy
Buck's/9T9	Newhouse D5
Newhouse D8	Speed's D5

10% or more

Gerlock	Newhouse D4

No Passes in June . . .

21st Century D4 91 requests
21st Century D5 45 requests
21st Century D7 67 requests
Bucks 39 requests
Gerlock 9 requests
Loop Hwy 61 requests
Security 105 requests
Sergeant's D8 87 requests
Speeds D5 44 requests

Only 1 pass in May:

A & B D2 108 requests
A & B D7 77 requests
A & B D8 82 requests
Beaver 46 requests

The overall pass percentage for June was 2.64%**...**

Events in History. . .

The first man (Astronaut Neil Armstrong) to set foot on the moon, July 20, 1969

TOW CONTRACT WORKSHOP . . .1:30 p.m.

Thursday, August 25, 2011
Room 600, Rivers Conf room
111 SW Columbia Street

Confirm by Tuesday, August 23rd to be sure of a seat. Class starts by 1:35 so be on time!

Please make sure when you sign up staff for a workshop:

- That the student knows they are signed up; and,
- That you send a confirmation e-mail to the Towing Coordinator by Tuesday before the Thursday class. **If no one has**

confirmed by the end of Tuesday, the class will be canceled.
Remember: ***Companies will lose one extension evaluation point for every staff member who has worked for more than 6 months without attending the workshop. Time is running out…***

..mg

:**New! Students are now expected to correctly answer a question from the current month's Tow Bulletin***